



# We deliver hope **Direct-to-Patient**

Enhancing, extending and saving lives through the power of logistics.

# Life-enhancing treatment, **delivered with care**

## **The reliable backbone of the healthcare industry.**

Life Couriers makes better patient care possible, improving access to treatment globally through our Direct-to-Patient delivery service.

We combine over 45 years of experience with a zero-failure mentality to create the most patient-centric solution, designed to enhance the lives of patients through treatment and recovery.

Wherever logistics can make the biggest difference to a patient's life, you'll find us first. Hospitals, labs, pharmacies, residential facilities or even direct to the patient's home, we deliver hope precisely to where it is required.

## **Vital cargo, delivered direct**

- ✓ Medication and pharmaceuticals
- ✓ Specimens and samples
- ✓ Medical devices
- ✓ Supplements and nutraceuticals
- ✓ Medical equipment
- ✓ Test kits
- ✓ Vaccines

# Healthcare **at home**

We bring essential medical supplies directly to patients' homes, ensuring comfort, convenience, and continuity of care beyond traditional healthcare settings.

- ▶ Ultra-reliable delivery with >99.9% first-time success
- ▶ Award-winning service that puts patient experience first
- ▶ Improves patient wellbeing from the comfort of home
- ▶ Reduces hospital visits and readmissions
- ▶ Supports chronic disease management
- ▶ Value-based care model for healthcare organizations (i. e. NHS and GPOs)

# Pharmacy **support**

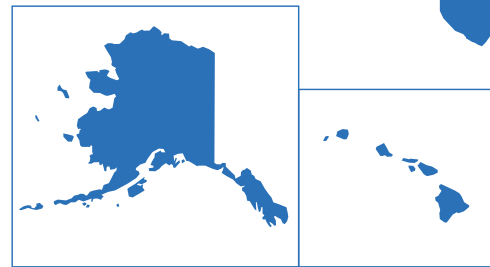
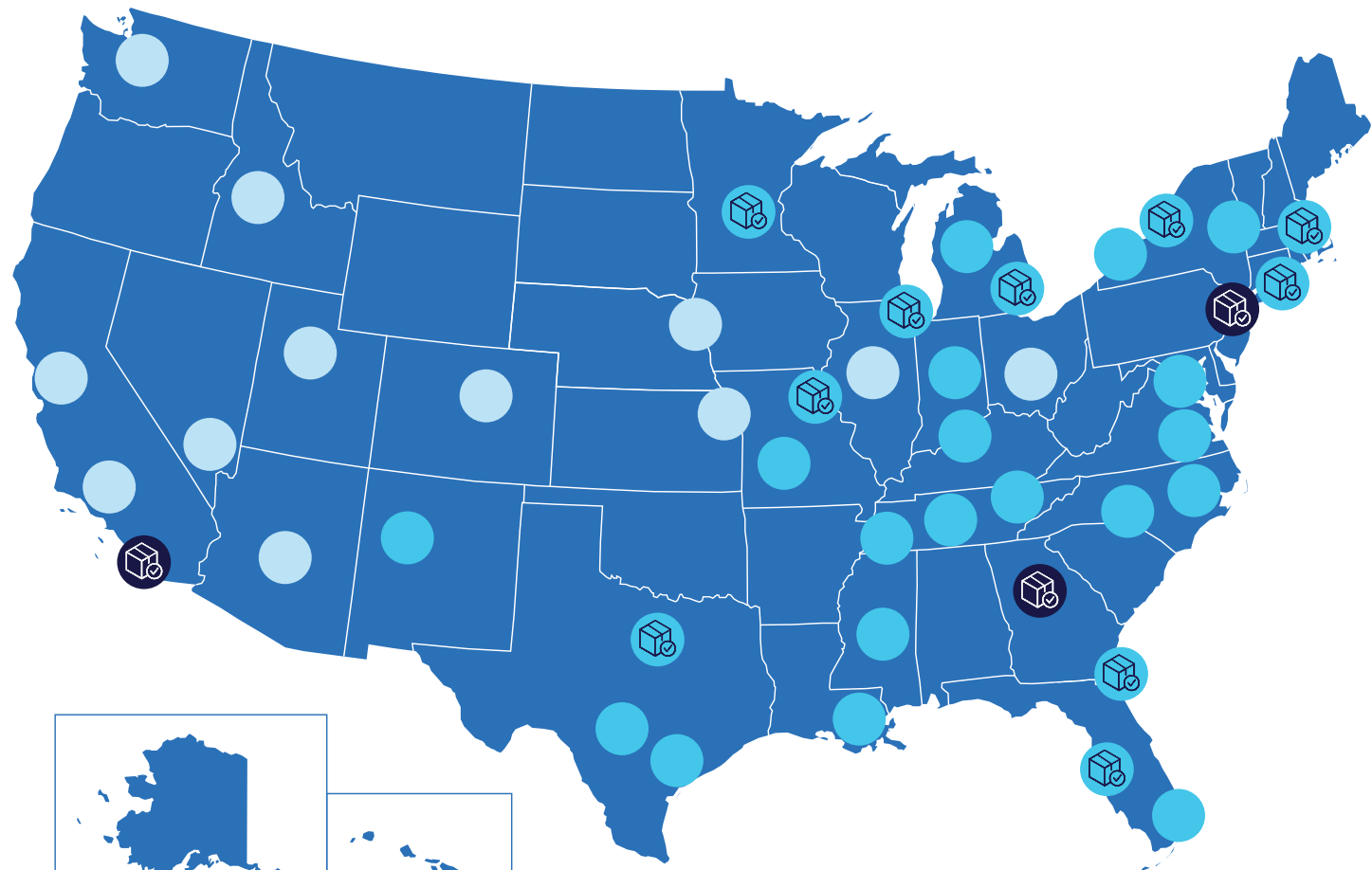
We ensure the safe, efficient, and timely movement of pharmaceuticals between distribution centres to service pharmacies and long-term care facilities.

- ▶ Customized solution built to your exacting requirements
- ▶ Dedicated portal
- ▶ Integration with pharmacy systems
- ▶ Custom reports
- ▶ Email / SMS notifications
- ▶ Rigorous regulatory compliance
- ▶ Dynamic, optimized routing
- ▶ Delivery to specific room



# Taking care everywhere

## US network



**Honduras**  
Home to our Americas Control Tower

- Key**
- Operational Hub
  - Partner Hub
  - Cold Chain Conditioning
  - Warehouse Hub

## UK network



**Lille**  
Home to our Europe Control Tower.

- Key**
- Operational Hub
  - Cold Chain Conditioning
  - Warehouse Hub

## 7,020,355

Direct-to-Patient deliveries completed in 2025

## 99.9%

First time success rate for our award-winning UK service

# Our CARE values

Whether car, truck, plane or drone, we deliver with...

**Customer excellence**

**Accountability**

**Respect**

**Enthusiasm**

We are an extension of our customers' values, delivering the best possible patient experience with a focus on value-based care solutions.



Life Couriers truly delivers a first class, reliable patient-centric service.

**Essity, global hygiene and health leaders**

The greatest value Life Couriers bring to us is its agility to adapt when we have new ideas to improve our service.

**Nualtra, nutritional supplements for malnutrition management**

Life Couriers are flexible, adaptable and reliable. They have consistently delivered on transporting our time-critical shipments within our required transit time.

**A Medical Services Provider**



## Logistics for Life

### We deliver hope.

At Life Couriers, we confront the greatest challenges in healthcare and life science logistics, delivering life-saving therapies, critical diagnostics and breakthrough clinical trials.

As the worldwide market leader for Stem Cell and Radiopharma logistics, we've taken this experience with the world's most time-critical shipments to expand our services to biopharmaceuticals, cell and gene therapies, lab specimens, clinical trials, organ transplant, medical devices and more.



**Over 45 years**  
of experience



**Global reach**  
24/7/365



**9 mil. shipments**  
completed per year

# 8 reasons to choose Life Couriers as your Direct-to-Patient logistics partner



## Patient focused

Award-winning final mile delivery service, based upon superior patient experience and a duty of care.



## Experienced drivers

Our drivers are proficient in delivering to hospitals, pharmacies and residential facilities.



## Reliable, zero-failure mentality

Industry-leading success rates. Our UK operation consistently operates at a first-time delivery success rate of over 99.9%.



## On-Demand and Same Day Delivery

Our infrastructure allows us to be responsive immediately and Same Day.



## Security and patient privacy

We take data seriously. HIPAA, Caldicott and GDPR compliance with strict protocols in operation.



## Careful storage and meticulous fulfillment

We take the best possible care of your goods, through storage, fulfillment, transportation and final mile delivery.



## Temperature control

We maintain the integrity of your items, with ambient and chilled temperature-controlled facilities and transport.



## Bespoke solutions

We don't believe in one-size-fits-all. We create customized solutions that deliver exceptional patient-focused experience.

## Certificates and qualifications



## Contact us

[www.lifecouriers.com](http://www.lifecouriers.com) | [contact@lifecouriers.com](mailto:contact@lifecouriers.com)

