



We deliver hope **Direct-to-Patient**

Enhancing, extending and saving lives through the power of logistics.

Life-enhancing treatment, **delivered with care**

The reliable backbone of the healthcare industry.

Life Couriers makes better patient care possible, improving access to treatment globally through our Direct-to-Patient delivery service.

We combine over 45 years of experience with a zero-failure mentality to create the most patient-centric solution, designed to enhance the lives of patients through treatment and recovery.

Wherever logistics can make the biggest difference to a patient's life, you'll find us first. Hospitals, labs, pharmacies, residential facilities or even direct to the patient's home, we deliver hope precisely to where it is required.

Vital cargo, delivered direct

- ✓ Medication and pharmaceuticals
- ✓ Specimens and samples
- ✓ Medical devices
- ✓ Supplements and nutraceuticals
- ✓ Medical equipment
- ✓ Test kits
- ✓ Vaccines

Healthcare **at home**

We bring essential medical supplies directly to patients' homes, ensuring comfort, convenience, and continuity of care beyond traditional healthcare settings.

- ▶ Ultra-reliable delivery with >99.9% first-time success
- ▶ Award-winning service that puts patient experience first
- ▶ Improves patient wellbeing from the comfort of home
- ▶ Reduces hospital visits and readmissions
- ▶ Supports chronic disease management
- ▶ Value-based care model for healthcare organizations (i. e. NHS and GPOs)

Pharmacy **support**

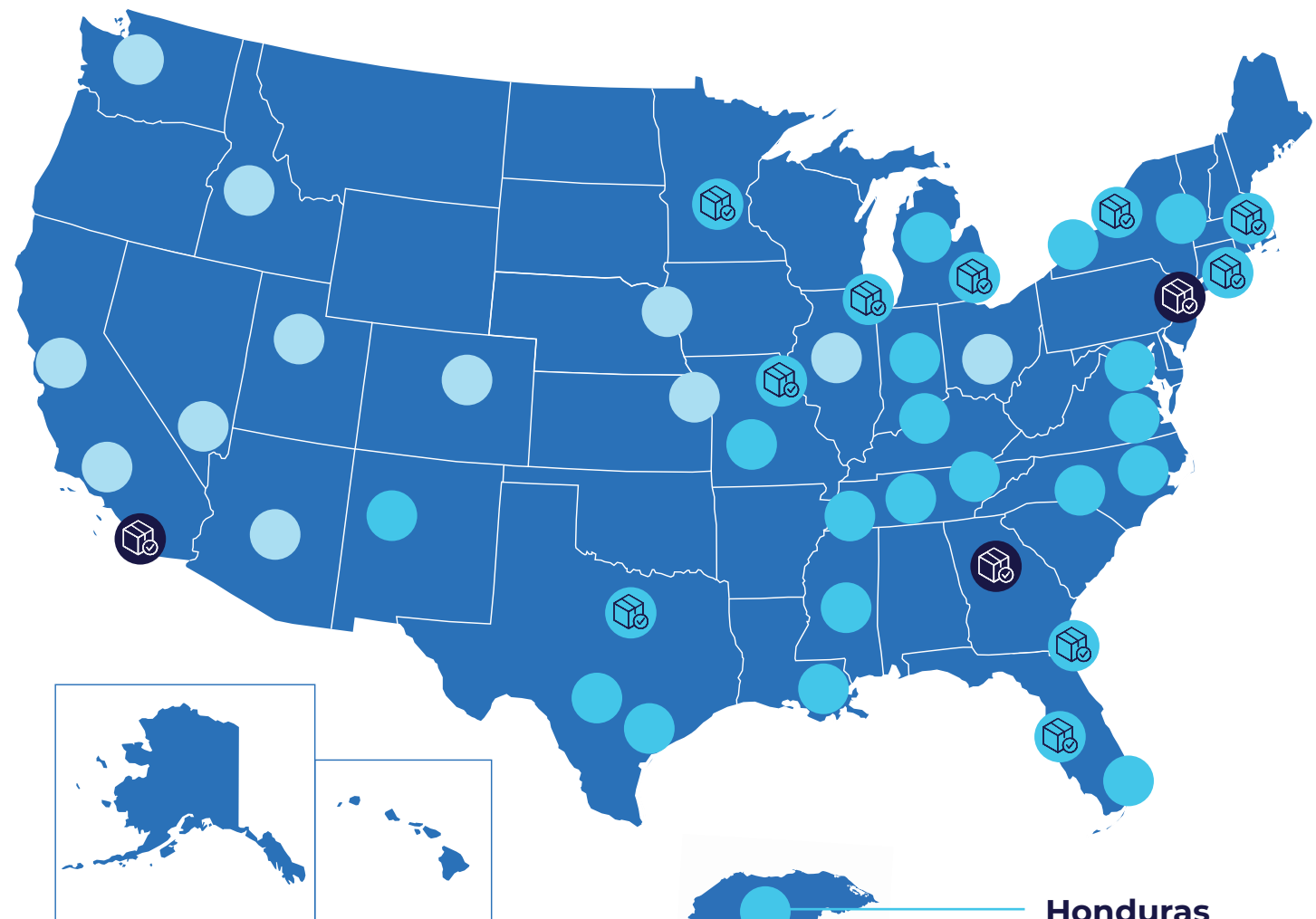
We ensure the safe, efficient, and timely movement of pharmaceuticals between distribution centres to service pharmacies and long-term care facilities.

- ▶ Customized solution built to your exacting requirements
- ▶ Dedicated portal
- ▶ Integration with pharmacy systems
- ▶ Custom reports
- ▶ Email / SMS notifications
- ▶ Rigorous regulatory compliance
- ▶ Dynamic, optimized routing
- ▶ Delivery to specific room



Taking care everywhere

US network



Key

-  Operational Hub
-  Partner Hub
-  Cold Chain Conditioning
-  Warehouse Hub

Honduras

Home to our Americas
Control Tower




 **3,590,324**

Direct-to-Patient deliveries
completed in 2024

UK network



Key

-  Operational Hub
-  Cold Chain Conditioning
-  Warehouse Hub

Lille

Home to our Europe
Control Tower.

 **99.9%**

First time success rate for our
award-winning UK service

Our CARE values

Whether car, truck, plane or drone, we deliver with...

Customer excellence

Accountability

Respect

Enthusiasm

We are an extension of our customers' values, delivering the best possible patient experience with a focus on value-based care solutions.



Life Couriers truly delivers a first class, reliable patient-centric service.
Essity, global hygiene and health leaders

The greatest value Life Couriers bring to us is its agility to adapt when we have new ideas to improve our service.

Nualtra, nutritional supplements for malnutrition management

Life Couriers are flexible, adaptable and reliable. They have consistently delivered on transporting our time-critical shipments within our required transit time.
A Medical Services Provider



Logistics for Life

We deliver hope.

At Life Couriers, we confront the greatest challenges in healthcare and life science logistics, delivering life-saving therapies, critical diagnostics and breakthrough clinical trials.

As the worldwide market leader for Stem Cell and Radiopharma logistics, we've taken this experience with the world's most time-critical shipments to expand our services to biopharmaceuticals, cell and gene therapies, lab specimens, clinical trials, organ transplant, medical devices and more.



Over 45 years
of experience



Global reach
24/7/365



9 mil. shipments
completed per year

8 reasons to choose Life Couriers as your Direct-to-Patient logistics partner



Patient focused

Award-winning final mile delivery service, based upon superior patient experience and a duty of care.



Experienced drivers

Our drivers are proficient in delivering to hospitals, pharmacies and residential facilities.



Reliable, zero-failure mentality

Industry-leading success rates. Our UK operation consistently operates at a first-time delivery success rate of over 99.9%.



On-Demand and Same Day Delivery

Our infrastructure allows us to be responsive immediately and Same Day.



Security and patient privacy

We take data seriously. HIPAA, Caldicott and GDPR compliance with strict protocols in operation.



Careful storage and meticulous fulfillment

We take the best possible care of your goods, through storage, fulfillment, transportation and final mile delivery.



Temperature control

We maintain the integrity of your items, with ambient and chilled temperature-controlled facilities and transport.



Bespoke solutions

We don't believe in one-size-fits-all. We create customized solutions that deliver exceptional patient-focused experience.

Certificates and qualifications



Contact us

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