

# Logistics for Life



# We deliver **hope**

#### Our mission

Life Couriers is the global leader in saving lives and trusted advocate for the good of patients. With the broadest service portfolio on the market, we're setting a new standard in healthcare and life science logistics.

At Life Couriers, we understand the importance of life's critical moments. As the worldwide market leader for radiopharmaceutical and stem cell logistics, we've taken this experience with the most time-critical shipments in the world to expand our services to biopharmaceuticals, cell and gene therapies, lab specimens, clinical trials, organ transplant, medical devices and more.

Because we understand a fundamental reality – that missing a delivery can mean losing a life. That is why we have curated our culture to be solely focused on patient outcomes. Our people care more, and are deeply committed to enhancing, enriching, and saving lives through the power of logistics.



We are Life Couriers – Logistics for Life.

#### Global leaders in vital services



Global No. 1 in stem cell deliveries



More than 6,000 OBCs and 5 mil. shipments per year



No. 1 in Radiopharma deliveries in the USA and Europe



Award-winning Directto-Patient service with 99.9% first-time success







We operate offices in the US, UK, Germany, France, Belgium, Czech Republic, Italy, Sweden, Romania, Austria, Denmark, Mexico, Switzerland and Honduras.

#### We unite global reach with local commitment

We've created a worldwide network of local logistics specialists to provide trusted healthcare logistics solutions on a global scale.



















# Your full-service partner for

## global healthcare logistics

Our customers benefit from decades of experience with the challenges of time-critical and life-saving logistics. We are committed to making a difference. For every customer, for every case, for every patient.



#### Stem Cell OBC

We are the global No. 1 in stem cell deliveries, ensuring a safe, fast and reliable transport with a 100% success rate. Since time is critical once stem cells have been collected, we aim to deliver within 24 hours. Worldwide. Our experienced team is available 24/7/365, both for the stem cell courier and the affected stem cell organizations. With nearly 50,000 successful deliveries, we provide the best match for life saving transports.



#### Life Science

We enable the advancement of Life Sciences through worldwide transport solutions. For CROs, hospitals, labs, universities and research organizations around the world, we are the backbone for their vital work in clinical trials, cell and gene therapy, and pharmaceutical research. Reliable temperature control, real-time visibility, GDP compliant transport – our solutions are designed to meet the exacting needs of the most precious cargo.



#### Pharma Freight

GDP-compliant transportation of pharmaceuticals, active pharmaceutical ingredients (APIs), raw materials, medical devices and related packaging. We are your certified pharmaceutical logistics provider, with the highest focus on integrity, process quality and compliance. For safe, secure and timely delivery of pharmaceutical cargo around the world.





Nuclear medicine is entering a new era of growth that requires unprecedented logistics expertise and reliability. It's our job to make sure that life-saving isotopes get to hospitals and clinics on time, every time, everywhere. As the No. 1 choice for radiopharmaceutical logistics in the USA and Europe, we provide a highly efficient logistics chain that is fully licensed and compliant with global regulations.



#### **Direct-to-Patient**

Wherever logistics can make the biggest difference to a patient's life, you'll find us first. Hospitals, labs, care homes, residential facilities or even direct to the patient's home, we deliver hope to precisely where it is required. We combine over 45 years of experience with a zero-failure mentality to create the most patient-centric solution, designed to enhance the lives of patients through treatment and recovery.



#### **Emergency Logistics**

When delivery by conventional means is too inflexible, slow or unsafe, our emergency logistics experts take over. We provide the fastest and most efficient solution for every logistical challenge via On Board Courier, Express Airfreight, Air Charter or Dedicated Road – delivery to any destination worldwide, 24/7, without fail.

### Life Couriers Control Towers

All knowing, all seeing: our Control Towers keep the value chain flowing. We use advanced technology and real-time tracking systems to ensure that every shipment arrives safely, timely and efficiently.

#### Full monitoring, full transparency

Establishing delivery routes, scheduling drivers, monitoring processes – and communicating critical information to our customers. We're watching it all 24/7/365, anticipating challenges before they ever become problems that threaten on-time delivery.



International customs clearance



Best-in-class live tracking



Dedicated team



Chain of custody



24/7/365 service





With every delivery, our responsibility to the patient's life is what guides us. From dispatch to routing, tracking to reporting, our procedures for time-critical cargo set a new standard for healthcare and life science logistics.





#### Same day delivery

We offer same day delivery for all urgent and last-minute shipments.



#### **Dedicated routes**

Extensive network of dedicated routes to meet time-sensitive deadlines.



#### **On-demand shipments**

On demand delivery services are available from most of our locations.



#### Next flight out

We offer NFO as an accelerated shipping option.



#### **Cold chain logistics**

In-depth knowledge of pharmaceutical cold chain logistics and warehousing.

#### Shaping the future

#### of global healthcare logistics

As the urgency for time-critical logistics in the life science and healthcare industries continues to grow, so will we. No matter how large our organization becomes, we will never lose sight of what matters most: the patient.

**REASON #1** 

#### Putting Patients First

Every decision we make is driven by our desire to enhance patient lives. **REASON #2** 

### Global Reach with Local Commitment

A worldwide network of local healthcare logistics specialists.

**REASON #3** 

#### Seamless Customer Experience

We guarantee 24/7/365 visibility via our network of Control Towers.

#### **Growth markets driving our success**

**Cell and Gene Therapy** 



Radiopharmaceuticals



Life Science



Research & Development



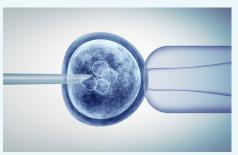
Biopharmaceuticals



**Hospital & Labs** 



Stem Cell OBC



**Medical Devices** 



#### **Put Life Couriers to the test**

We don't believe in a one-size-fits-all approach. By selecting Life Couriers, you will benefit from our award-winning healthcare logistics services and over four decades of industry experience. Our dedicated team will develop a customized solution that delivers an exceptional patient-focused experience.



#### **Contact us**

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